HearPod Hearing Aids

User Manual

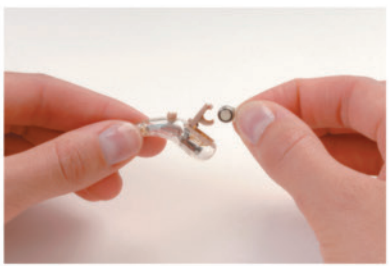
www.MyHearPod.com

HearPod User Manual

Congratulations on your HearPod purchase. Like thousands of other HearPod owners, you will be able to enjoy life more by being able to better hear the natural rich sounds of everyday life.

To get maximum benefit from your investment, please read this owners guide carefully. It contains important information on the use and care of your HearPod hearing aid. By following this guide, your HearPod can enhance your hearing for years.

Activating batteries



Your batteries come in a dial package. Open the flap on the back of the package and turn the dial until you see a battery, now turn the pack over and let the battery fall into your hand. Remove the plastic tab to activate the battery. The battery is now ready to insert into your hearing aid.

When you replace a battery we recommend discarding the old battery immediately to prevent mistaking the old battery as the new one.

Inserting batteries

Open the battery door on your hearing aid and notice that it has a groove. Place the grooved side of the battery into the grooved part of the battery door. It should fit perfectly. You know you have it in correctly when you can close the door.

If you cannot close the door, the battery is in upside down. Simply turn the battery over. When properly in place, the door will close easily.

When you are not using your HearPod, we suggest that you open the battery door to extend the battery life. By doing this, most batteries will last more than a week but we recommend you change the battery each week to ensure you

are never caught in a situation where you want to hear but your battery goes out. We have provided 52 batteries, one for each week, so that you can enjoy great hearing continuously.

When you replace a battery we recommend discarding the old battery immediately to prevent mistaking the old battery as the new one.

Caution: Always keep old and new batteries out of reach of children and animals.

Your HearPod will tell you when to change a battery by giving you a beeping signal. When you hear the signal the battery will soon go out, so be prepared by carrying extra batteries with you.

If you find that your battery life is less than a week, please be sure you are opening the battery door when you are not using your HearPod.

Inserting HearPod into your ear

Wearing your InvisiPod is as easy as putting the silicone tip in your ear canal and looping the tubing over and behind your ear. The hearing aid should rest behind your ear lobe.

Wearing your MicroPod, MiniPod and EzPod is so easy. Close the battery door and insert into your ear canal with the pull handle on the bottom.

Your Hearpod is shipped with several sizes of silicone fitting tips. Try the different sizes and styles until you find the one that best fits your ear canal and provides you with the most natural sound.

Note: There is a Red dot for all right ear HearPods and a Blue dot for all left ear HearPods.

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CAUTION: Always keep old and new batteries out of reach of children and animals.

To switch silicone tips, gently pull the tip off of the hearing aid and firmly push on the tip of your choice.

To switch silicone tips, gently pull the tip off of the hearing aid and firmly push on the tip of your choice. (Replacement tips are available on our web site under supplies.)

In the highly unlikely event that the tip becomes detached from your HearPod and is lodged in your ear canal, please see a physician to ensure it is safely removed.

If the HearPod does not seem to sit well behind the ear, try a different length tube provided in your kit.

If the HearPod makes a whistling sound while you are inserting it into your ear canal, it simply means that the HearPod is on and working properly. Continue inserting it until the whistling sound goes away.

Adjusting the volume

Adjust the volume by turning the set screw clockwise to increase volume and counterclockwise to decrease volume. Adjust the volume so the sound is clear but not loud. It usually takes only a few minutes to adjust the volume to a comfortable level. There is usually a fine line between too loud or too soft.

For best results, make very small adjustments when setting volume. A small adjustment will make a big difference in volume and clarity.

Wearing your hearing aid for a short time helps you realize the correct volume level for you.

For maximum battery life, open the battery door when not in use.

Adjusting volume on two HearPods

Most people will achieve the greatest benefit by wearing two HearPods. Adjust both hearing aids to be very close to the same volume. This will give you optimum hearing in all situations. It takes very little time before you will know exactly where you want the volume. Our Highest level HearPods are all automatic. Whatever environment you go into your HearPod will change automatically to provide you the best possible hearing.

Using Sound Profiles for HearPods 4 channel

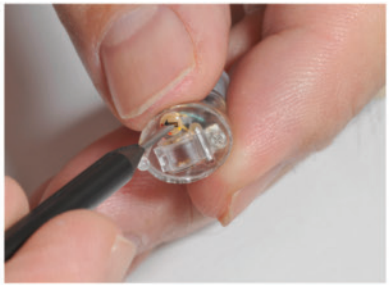
All HearPod 4 channel hearing aids (except MicroPod) come with four sound modes designed to optimize hearing in each of the following environments.

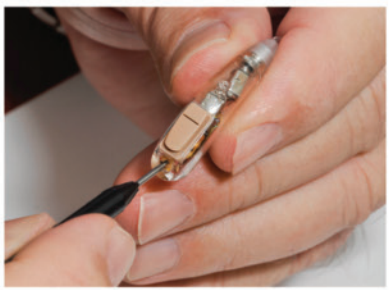
Conversation mode focuses the hearing aid more on the sound in front of you to make conversations easier to hear and understand.

Hearing in Noise mode lowers background sounds to better focus your hearing.

Music mode increases your hearing range to enhance the appreciation of music.

Telephone mode allows you to use a telephone normally and hear clearly.





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Conversation mode—
focuses the hearing aid more on the sound in front of you to make conversations easier to hear and understand.

Hearing in Noise mode—
lowers the background sound to better focus your hearing.

Music mode—
increases your hearing range to enhance the appreciation of music.

Telephone coil—
allows you to use a telephone normally and hear clearly without feedback.

When you close the battery door your HearPod will automatically go to the conversation mode. Switching between modes is as easy as pushing the button on your HearPod.

Option 1: When you are in a noisy environment, push the button. You will hear **two** beeps signaling that you are in the Hearing in Noise mode.

Option 2: Push the button again and you will hear **three** beeps, signaling you are in the Music mode.

Option 3: Push the button again and you will hear **four** beeps, signaling you are in Telephone mode. Push the button yet again and you will hear **one** beep, signaling you are in Conversation mode.

Getting accustomed to your HearPod

As you begin wearing your new HearPod, you will recognize sounds you may have long forgotten. Hearing a familiar voice, the chirping of birds and even the sound of rain can be a joyous experience.

If you have not worn a hearing aid before, during the next six to 12 weeks, you will be adapting to the hearing aid as your brain learns to identify and prioritize sounds.

Peoples' voices should be clear and neither too loud nor soft and you should notice an improvement in understanding words that will become even more noticeable over time.

As your brain learns to filter out unimportant noise, you'll notice that background sounds such as fans or street noise will be become less noticeable.

For best results, begin wearing your hearing aid in a familiar setting and wear it every day for as long as it is comfortable. Like a new pair of shoes, wear the hearing aids a little longer each day. Soon, you will feel very comfortable with them and sounds will seem normal and natural.

Gradually move from practicing conversations with one person to talking with several people or small groups in various settings.

Don't be alarmed if you can't understand everything right away. Just be patient and remember that life's most important activities involve learning and commitment. Millions of experienced hearing aid users will testify that their better hearing was worth the effort.

With a little practice you will be enjoying life more with the help of your HearPod hearing aids.

If you experience irritation, inflammation or pain, immediately contact your physician.–

Cleaning your HearPod

Wipe your HearPod after each use with a clean cloth or Kleenex and check the silicone tip to see if wax and dry skin has accumulated there. Use the brush provided to clear away anything that may block the tiny opening and diminish the sound quality.

Important: If you experience any unusual pain or ongoing discomfort, please see your physician immediately and discontinue using your HearPods until your physician advises you that it is okay to begin using them again.

Once each week, swab your HearPod with a Q-Tip that is slightly dampened with rubbing alcohol. Never get your HearPod wet or submerge it in water or other fluid.

If your HearPod sounds weak even after changing the battery, follow the cleaning procedure above.

Troubleshooting

Intermittent sound and loss of sound clarity or volume can frequently be corrected by simply replacing the battery or by using the brush to clean the silicone tip, which can sometimes become plugged with earwax.

For more information on troubleshooting, please go to our Learning Center www.MyHearPod.com, for solutions to common problems. You may also contact us at customerservice@myhearpod.com or call our customer service representatives toll free at (800) 851-2414

Important: If you experience any unusual pain or ongoing discomfort, please see your physician immediately and discontinue using your HearPods until your physician advises you that it is okay to begin using them again.

Thank you for purchasing your HearPod hearing aid. With proper care it should provide you years of reliable service.

HearPod Warranty

If during the term of your warranty you feel your HearPod hearing aid is not performing to the level as when first purchased, send it to us and we will repair or replace it at no cost to you.

If within 45 days of purchase, you would like to change to another model of HearPod hearing aids, we will give you full purchase credit toward one of our other HearPod models.

If within 45 days you wish to return your HearPods you will receive back 100% of your purchase price.

Hearing aids must be returned in like-new condition with all boxes and remaining batteries and wax guards. Customer pays return shipping.

Customer Service:
customerservice@myhearpod.com
Toll Free Fax (800) 409-5128
Toll Free Call (800) 851-2414

HearPod

It's so easy to improve your life.
For more detailed information please go to
our Learning Center at www.MyHearPod.com

Customer Service:
customerservice@myhearpod.com
Toll Free Fax (800) 409-5128
Toll Free Call (800) 851-2414

HearPod Repair Center
18636 Starcreek Drive, Suite E
Cornelius, North Carolina 28031

Important FDA Notice for Prospective Hearing Aid Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

FDA Warning to Hearing Aid Dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: Visible congenital or traumatic deformity of the ear, history of active drainage from the ear within the previous 90 days, history of sudden or rapidly progressive hearing loss within the previous 90 days, acute or chronic dizziness, unilateral hearing loss of sudden or recent onset within the previous 90 days, audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz, visible evidence of significant cerumen accumulation or a foreign body in the ear canal, pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user. (This provision is required only for those hearing aids with a maximum sound pressure capability greater than 132 decibels (dB).)

HearPod™

Hearing Aids